

Redefine Access

Online at suntrust.nationwide.com

The Investor Service Center is your website to manage and monitor your retirement account 24 hours a day, seven days a week.

First time on the site?

First, select “Retirement Plan Participant” under Access my Account.

Next, select “Sign me up” under the “My Account” at nationwide.com/login. You’ll need your Social Security number and account number to sign up. (You can find your account number on your enrollment book.)

You can find additional help, including a demonstration of the site, on the right-hand side of the page in the “Watch a Demo” section.

Already set up?

Select “Retirement Plan Participant” under Access my Account.

Then, on the next screen, log in using your username and password. If you’ve forgotten or misplaced your login information, select the “Forget your username and/or password?” option in the “My Account” section.

You’re in control

Here are just a few of the things you can do online:

- View account — review your balance history, see your future allocations and explore the online education and tools in the Learning Center
- Explore funds — view fund performance, download fund fact sheets or prospectuses
- Move money — reallocate your balance, transfer money between funds or allocate your future contributions
- Manage profile — update your e-mail address or home address, change or reset your password and username and add additional accounts

If you need help, call 1-888-867-5175, option “1”, between 8 a.m. and 7 p.m. ET, Monday through Thursday and 8 a.m. and 6 p.m. ET Friday.

Investing involves market risk, including possible loss of principal, and there is no guarantee that investment objectives will be achieved.

Your Guide to Accessing Your Account Information

SunTrust Investment Services, Inc.
A SunTrust Company



Nationwide®
On Your Side

INQUIRE over the phone at 1-800-772-2182

INQUIRE, a toll-free voice response system, allows you to monitor and manage your account 24 hours a day, seven days a week.

INQUIRE when you want to:

- Check your total account balance
- Check a specific investment option balance
- Hear your current contribution allocation
- Exchange all or part of your current account balance from one investment option to another
- Restructure your account to a future investment allocation or apply a new investment allocation
- Redirect how your future contributions are to be allocated among available investment options

Follow these easy steps to access your account:

1. Dial 1-800-772-2182
2. Follow the easy prompts

Didn't get an answer? During business hours (8 a.m. - 7 p.m. Monday thru Friday), you can speak with a customer service representative by pressing “*0.”

The Nationwide Group Retirement Series includes unregistered group fixed and variable annuities and trust programs. The unregistered group fixed and variable annuities are issued by Nationwide Life Insurance Company. Trust programs and trust services are offered by Nationwide Trust Company, FSB, a division of Nationwide Bank. Nationwide Investment Services Corporation, member FINRA. In MI only: Nationwide Mutual Insurance Company and Affiliated Companies, Home Office: Columbus, OH 43215-2220.

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